

SHINE IN 09

Hampton Redevelopment and Housing Authority has implemented a SHINE IN 09 program. The program is designed to recognize an employee who has;

- PROVIDED EXCELLENT CUSTOMER SERVICE
- MADE YOUR VISIT A POSITIVE EXPERIENCE

Please tell us about the positive and excellent customer service **YOU** received by filling out a Shine in 09 card and dropping it in the black box located in the management office. Your help in making this program a success is greatly appreciated.

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IN LOVING
MEMORY OF
TYRONE WALKER

LOVED MUCH
MISSED DAILY.

YOUR FRIENDS AND
NEIGHBORS

EARN \$\$ BY MAKING A REFERRAL.

Refer an applicant who qualifies and sign a lease and receive a **\$100.00** rent credit.



Qualifications are;

Employed at least one year and making 3 times the rent, pass a credit, criminal background and landlord check. Call for more details 727-1119.

WASHER AND DRYER USAGE

There are laundry facilities located at the Monterey and Shell Gardens Communities. Residents are not allowed to purchase washer/dryers for their unit. The problems are;

1. Washers cause continual back up of plumbing and sewer lines.
2. The units are not equipped with the amount of amps it takes to run the equipment.
3. The hot water heater is not equipped to handle a washer in the unit.



UNAUTHORIZED WASHER AND DRYERS WILL HAVE TO BE REMOVED FROM THE UNITS.

THE LAUNDRY ROOM IS OPEN DURING MANAGEMENT WORKING HOURS OF 8AM-4:30PM MONDAY-FRIDAY. ANYONE NEEDING TO WASH MAY COME TO THE MANAGEMENT OFFICE AND SIGN OUT THE LAUNDRY KEY (children are not allowed to sign out laundry key.)

WELCOME TO ALL THE NEW RESIDENTS THAT HAVE JOINED OUR COMMUNITY.

Management welcomes new residents to our communities . . . **Ask how you can become part of our Neighborhood Watch.**

have a suggestion or idea that would benefit the community, please feel free to let management know.

Management values your opinion. If you

We are what we repeatedly do. Excellence, then is not an act, but a habit.

Aristotle

Important places to call when moving in .

Virginia Power to get service turned over to your name.

Post Office to set up an appointment to pick up mail box key and find out which mailbox belongs to you.

VALUE YOUR JOB!!!

Let's face it, we all see what position the economy is presently in. Employees around the world are losing jobs, facing foreclosure and not able to provide for their families. No job is perfect, make the best of yours. Value your position and own your job. It's the next best thing to being self employed.



DO YOU HAVE YOUR PRIORITIES IN ORDER.

#1. PAYING RENT

ANNUAL RECERTIFICATION'S

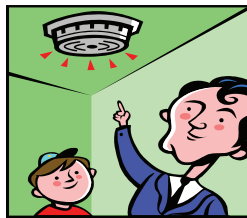
The purpose of the Annual Recertification is to verify continued eligibility. Each year approximately 120 days prior to your annual recertification effective date you will be sent an appointment letter. Upon receiving your appointment letter, please start gathering the required informa-

tion to bring with you. It is imperative that you bring your current addresses, phone and fax numbers for your employer and banking institution. If you have any changes in your household composition or employment, please notify management immediately.

RECERTIFICATION APPOINTMENTS ARE NOT ONLY IMPORTANT IT IS MANDATORY. IF YOU CANNOT KEEP YOUR SCHEDULED APPOINTMENT, PLEASE CALL MANAGEMENT TO RESCHEDULE.

SAFETY AND MAINTENANCE TIP

Test your smoke alarm once a month by pressing the button in until it alarms. If your alarm starts to make a chirping noise that could be a sign the battery is low and needs replacing. Please report any problems with the smoke alarm to management as soon as possible to avoid major problems.



Do not pour grease down kitchen drains; pour liquid grease from cooking into empty tin cans and set it in the refrigerator until solidified; put can into tightly closed plastic bag, wrap in newspapers, then put into trash bag.

RECEIVE A GIFT CARD FOR OBTAINING RENTER'S

Be proud of what you have accomplished; especially the possessions that make your house a home. Renters' insurance can help protect your possessions. Three important things to understand are;

1. What does the policy cover?
2. What doesn't your policy cover?
3. What are some options you can

choose from that fit your needs?

Provide management with a valid renter's policy that does not expire for a least 6 months and receive a gift card. The policy must be for the current HRHA address in which you reside. Please feel free to call the management office if you have additional questions.

Renter's Insurance



HAMPTON REDEVELOPMENT AND HOUSING AUTHORITY

2213 Shell Road, Hampton VA 23661

Phone: 757-727-1119

"OPENING DOORS TO NEW OPPORTUNITIES"

CHECK US OUT WE'RE ON THE
WEB AT
HRHA.ORG

HRHA OFFERS

FINANCIAL LITERACY COURSES

HRHA will be offering financial literacy courses designed to help people improve their finances. A variety of topics will be discussed such as "Your Money/Develop a Spending Plan That Works", "Your Credit", "Predatory Loans & Practices", and "Foreclosure Prevention 101". The courses will be held monthly from 6-7:30pm at HRHA, 1 S. Armistead, Hampton, VA. Please contact Monique Jackson @ 757-727-1111 x 303 for questions or to register. Seating is limited, so please register ASAP.

The following dates have been reserved for the courses.

Additional dates will be added for the remainder of the year.

Thursday, February 26, 2009	"Foreclosure Prevention 101"
Monday, March 23, 2009	"Your Money/Develop a Spending Plan That Works"
Thursday, April 30, 2009	Topic TBD
Monday, June 22, 2009	Topic TBD

REMINDER

THE MANAGEMENT OFFICE CLOSE AT NOON ON WEDNESDAYS.

IMPORTANT NOTE

PLEASE HELP KEEP THE COMMUNITY CLEAN BY DISPOSING OF YOUR TRASH IN THE DUMPSTERS PROVIDED. TRASH FOUND ON THE SIDE OF THE DUMSPTER WILL RESULT IN A CHARGE TO THE HOUSEHOLD.

THE NEXT
NEIGHBORHOOD
WATCH MEETING
IS
SCHEDULED FOR
MARCH 20, 2009
AT 3:30 P.M.



MANAGEMENT CAN BE REACHED AT (757) 727-1119 IF YOU HAVE ANY QUESTIONS.

